



Wisconsin Country Club Policies and Procedures – Summer Camp 2024

WELCOME TO SUMMER CAMP AT WISCONSIN COUNTRY CLUB!

Thank you for choosing Wisconsin for your child's summer adventure. We believe every child deserves to reach their full potential! Summer camp allows campers to get outside, unplug, make new friends, learn to be a leader, and grow in self-confidence every day!

We want your child to have the best camp experience possible! Please read these policies and procedures to ensure your child is well-prepared for the Best Summer Ever! In this packet, you will find the following:

- Things to do before camp (waivers, authorized to pick up, etc.)
- What to bring
- What to expect
- & more!

Please do not hesitate to contact us with any questions or concerns.
Tony Wojnowski at
twojnowski@thewisconsincountryclub.com

What Does My Child Need to Bring?

(Please label your child's belongings)

- Backpack
- Reusable Water Bottle
- Sunscreen (we can assist with spray only)
- Tennis Shoes
- Golf clubs
- Snacks (camp includes one snack per day, but we encourage you to bring extras; no NUTS!)
- Swim Suit with Towel, Sandals, and Change of Clothes
- A positive and kind attitude for a great day with all our friends!

What to Leave at Home

- Electronics
- Playing cards (including trading cards of any kind)
- Valuables
- Toys

Cell phones are not permitted at camp. If a cell phone is brought to camp, it will be safely stored by our Camp Director and returned at the end of the day.

The Club is not responsible for lost or stolen items. Please label all items your child brings to camp.

DROPPING OFF YOUR CAMPER

Camp begins at 9AM each day. Early camp care is available from 8:30-9:00 am for \$20 per camper. If campers are planning to arrive later, please contact Tony at twojnowski@thewisconsincountryclub.com to select your lunch order in advance.

When you arrive at the club, please park and come in to drop off your child. A camp counselor will greet you at the door and you will be asked to sign our drop-off sheet.

PICKING UP YOUR CAMPER

Please pick up your child outside of the club and have your drivers license ready to go. It is crucial to ensure that any person picking your child up from camp is on the Authorized to Pick-Up list, which you completed during the registration process. If you need to add people to this list, please contact Tony at twojnowski@thewisconsincountryclub.com.

Camp ends at 4PM each day. Campers must be picked up no later than 4:05PM. Families will incur a charge of \$25 per camper for after care camp from 4:00-5:00 pm.

POOL

Safety is one of our most important responsibilities to our members and campers. Please take note of the following pool safety policies:

- ALL campers who wish to swim must bring a bathing suit and a towel.
- ALL campers will be swim-tested on their first day of camp.
- A team of certified lifeguards will monitor ALL water activities.
- If your child requires assistance to swim, life vests are permitted at camp. Please do not pack floaties.

OUR COUNSELORS

Our camp staff is full of high-quality, trained counselors ready to make your child's camp experience incredible! All camp staff are background checked, CPR/First Aid/AED certified, are certified mandated reporters, and have spent extensive time training to ensure every minute of camp is fun & safe! Keep an eye out for a list of staff profiles so you can get to know our counselors!

PAYMENTS/REFUND POLICY

Our goal is to provide your children with a safe, fun, and affordable experience. Therefore, we carefully plan each session of camp for maximum fun. We understand that your schedule may change during the summer, but our arrangements have been finalized based on projected attendance. With that in mind, please read our refund policies carefully, as we make no exceptions:

Campers will be billed via their member account on the week of camp. Non-members are required to bring payment in two weeks prior to the start of their camp date. Credit card and checks are permitted. Checks must be made out to Northgate Country Club.

You may cancel your camp reservation via the online calendar up to 2 weeks before your scheduled camp date without incurring any fees.

Any cancellations made within 14 days of your scheduled camp will result in a 50% charge and cancellations made within 48 hours will result in a full charge.

FIRST AID

The Club requires that all medications be administered at home before the camp day. The camp staff is not trained or qualified to administer medication or make medical decisions. Staff must be informed of children needing an inhalant for asthma or an epi-pen for allergies-do not send these in with your camper without proper documentation.

Our staff is trained in CPR & First Aid. We will treat minor injuries with soap, water, and ice and contact emergency medical personnel in the event of a significant injury. A parent or guardian will be notified in the event of an emergency.

COMMUNICATION EXPECTATIONS

We employ multiple sources of communication (E-mail, text, social media, etc.) to inform you about your child's camp experience. Please ensure your e-mail address and phone number are correct on your member account. In addition, we will send out an e-mail newsletter each week with essential updates on camp activities and events and highlight camper and group accomplishments.

Camp newsletters will go out on Friday before your camp session to inform you of session-specific information and important reminders.

We will post photos and updates to our website as often as possible so make sure to follow us!

BEHAVIOR & BULLYING POLICY

Campers who are not displaying appropriate behavior will be asked to take a time out from camp activities. Camp has a zero-tolerance policy for serious behavior infractions since our goal is to provide a healthy, safe and fun environment for every camper. The behaviors below are grounds for immediate removal from camp for the remainder of the current day and additional days as deemed necessary by the camp director. Each Incident will be considered case-by-case to determine if the child can function in a group while at camp. The Camp Director will meet with the camper's parent(s) to determine a course of action and the length of the suspension. We have a zero-tolerance policy for certain items/situations. Campers will be dismissed from camp for the following offenses:

- Any behavior that endangers the health and safety of children, staff, or members
- Leaving the day camp program without permission or refusing to remain with the assigned group

- Inappropriate touching of other campers or sexual misconduct
- Theft, defacing, or destruction of property belonging to the Club or others
- Acting in a physically or sexually abusive or harassing manner towards any other person, parent, staff, or camper
- Any physical assault, such as hitting, kicking, biting, etc.

****No refunds are given for campers dismissed for behavioral reasons****

LOST AND FOUND

We will make every effort to return lost and found items while your camper is at camp during closing assemblies. Please mark all items with a permanent marker or laundry label for easy identification. If you discover something is missing, please check lost and found immediately. The more time passes, the less likely an item can be found. The Club is not responsible for lost, stolen, or damaged clothing or equipment. The lost and found will be removed at the end of each session and donated to charity.

THANK YOU FOR CHOOSING WISCONSIN COUNTRY CLUB

One of our favorite things about the Club is that it is a place for everyone. Every camper is reminded that they are whoever they want to be when they walk through the door. Whatever is going on at home or school fades away as they enter into an environment created just for them. We hope every child learns something new about themselves and the world around them, grows in their leadership potential, makes a new friend, and has lots of fun! Thank you for entrusting us with the most important thing in your life. It's an honor and a privilege to serve your family at Wisconsin Country Club.